**PROBLEM STATEMENT:**

Smart solution for Railways:

|  |  |
| --- | --- |
| Who does the problem affect? | Passengers who wish to travel by train |
| What are the boundaries of the problem? | Railway sector |
| What is the issue? | The manual system of ticket reservation takes more time and involves a lot of paper work, work load for the entire process. So, a Smart solution for Railways must be developed. |
| When does the issue occurs? | This occurs when the count of passengers for a specific travel exceeds a certain limit and when there is an urgent need for immediate travel. |
| Where is the issue occurring? | This occurs at Railway stations, ticket counter and problem of ticket checking during the time of travel. |
| Why is it important that we fix the problem? | By solving this issue, passengers can easily get access to ticket reservation and ticket checking and location updates gets fast and secure during travel |

The users are general public who are in need of train ticket booking in Railways, because the primitive method is time consuming and difficult to access. So, a Smart solution for Railways must be developed.